



Utica National Agents' **Errors & Omissions** **Risk Management** Online Resources

Utica National works to protect the assets and reputation you have worked hard to build. That means giving you access to protocols and advice on staying ahead of emerging issues that help you minimize the chance of an E&O incident.

As a policyholder, you and your staff have access to these online resources:

- **RISK MANAGEMENT ACADEMY** Provides tutorials covering E&O hot topics of concern to agencies.
- **LOSS CONTROL ARTICLES** Provides advice on mitigating or avoiding E&O claims.
- **LESSONS LEARNED** Benefit from real claims examples as well as insights and suggestions on what you should and shouldn't do to prevent an E&O claim.
- **ASK THE EXPERT** Submit your own questions to our experts for quick answers from our experienced staff.
- **CYBERSURANCE** As a hot topic in today's environment, utilize the training provided by Identity Theft 911, our cyber liability and services provider, to know what your agency has at stake and how to help protect your customers from identity theft.
- **FAQs.** Questions and answers from soup-to-nuts on everything E&O related.

New material is added each quarter so there is always something new to benefit from and use.

Visit Utica National's Customer Care site to access your free risk management information at www.uticanational.com/customer-care.

If you have questions, contact your state agents' association or your underwriter at 800-274-1914.

 **Utica National Insurance Group**
Insurance that starts with you.®

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