



MAIA Training Update

July 15, 2026



Registration Renewal Reminder Emails

In addition to the mailed paper vehicle registration renewal reminders that the RMV sends, the RMV will begin sending emails to vehicle owners for whom we have contact info stored. The emails will be sent monthly for registrations expiring in 60 days.

We will begin sending reminder emails on July 19 for registrations that expire in September. The email will direct vehicle owners to renew online at Mass.Gov/RMV to avoid any interruptions in their registration. The email will also remind customers to confirm auto insurance, verify their address, and pay any outstanding obligations such as unpaid parking tickets, excise tax, or toll violations.

See next page for a sample email.

Sample Registration Renewal Reminder Email



Dear RMV Customer,

Your Massachusetts vehicle registration expires soon.

Renew online at [Mass.Gov/myRMV](https://www.mass.gov/myRMV) - it takes only a few minutes!

What You Will Need to Renew:

- **License Plate Number and Plate Type** (e.g., *Passenger, Commercial*)
- **Payment Method:** e-check, credit card, or debit card

After your payment is successfully processed, your updated vehicle registration and license plate decal will be printed and mailed directly to the address on file.

💡 **Did you know?** Renewing early does not change your expiration date! Get it done today and enjoy peace of mind.

⚠ Before you Renew Online

- **Clear any outstanding obligations** such as unpaid parking tickets, toll violations, or unpaid municipal excise tax.
- If you require **updated proof of insurance**, online renewal may not be available.
- Please confirm that your **mailing address is current** with the RMV.

If you are not eligible to renew online, you will receive a renewal reminder by mail with other renewal options.

Please complete your renewal as soon as possible to avoid interruption to your vehicle registration.

Thank you.

The Massachusetts Registry of Motor Vehicles