

# Technical Specialists

MAIA has a team of industry pros ready and willing to help with your questions!

## Registry & Personal Automobile

Do all things "Registry" frustrate you? Do you have a question about Massachusetts Personal Automobile? We have the resource for you!

Kathy Cormier, CPPL – Member Relations Advocate  
508-634-7353 or [kcormier@massagent.com](mailto:kcormier@massagent.com)

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## Policy Language

Are you unsure of what the policy language is saying? Do you have a customer whose situation has you puzzled?

Laura Poulin, Director of Curriculum and Technical Affairs  
508-634-7355 or [lpoulin@massagent.com](mailto:lpoulin@massagent.com)

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## MA Regulations & Business Practices

Do you have a hard time finding information about MA regulations and business practices?

Dan Foley – Consultant  
[dfoley@massagent.com](mailto:dfoley@massagent.com)

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## Market Access

Company concerns or market access questions?

Nick Fyntrilakis – President & CEO  
508-634-7352 or [nfyntrilakis@massagent.com](mailto:nfyntrilakis@massagent.com)

