
ERRORS AND OMISSIONS



Utica National Agents' **Errors & Omissions Risk Management Online Resources**

Utica National works to help you protect the assets and reputation you have worked hard to build. That means giving you access to protocols and advice that can help you minimize the chance of an E&O incident.

We offer these online resources at no additional cost to policyholders.

AGENCY SELF-ASSESSMENT Use this tool to find gaps that could cause an error or omission and get advice on how to remedy those holes.

LOSS CONTROL ARTICLES Provides advice on mitigating or avoiding E&O claims.

LESSONS LEARNED Benefit from real claims examples as well as insights on what you should and shouldn't do to reduce the likelihood of an E&O claim.

TRAINING AND EDUCATION Provides tutorials geared for those new to an agency or those wanting a refresher.

CYBERSURANCE Utilize the training provided to help your agency protect its computers and the personal data entrusted to you from hackers.

ONLINE COURSES AND STREAMING VIDEOS Get access to topics such as Appropriate Email and Internet Use, Dealing with Difficult Situations, and Diversity and Discrimination Issues.

New material is added regularly so there is always something current to review and benefit from.

Visit Utica National's Customer Care site to access your free risk management information at www.uticanational.com/customer care.

If you have questions, contact your state agents' association or your underwriter at 800-598-8422.