



MAIA Training Update

April 28, 2022

Registration Decal Shortage

Due to a supply chain issue with our vendor that produces our '24' registration decals, beginning April 27th, there will be a delay in mailing registrations to customers who renew online or by mail. Instead of their registration and decal being mailed in 7-10 business days, it will take a little longer to receive. It could take up to 20-24 business days for mailing. For customers who do not receive the new registration before the current one expires, those who renew online can print their confirmation email as proof of renewal. Law enforcement and inspection stations have been notified of this delay.

Customers that renew online will receive the following message on their summary page and on their confirmation email that explains this delay.

Due to a supply chain issue with our vendor, the mailing of your Certificate of Registration and expiration decal will be delayed. Please expect the Certificate of Registration and Expiration decal to be mailed within 20-24 business days.

At the end of this online transaction, you will receive an email confirmation showing your transaction was successful and your registration will be ACTIVE in the RMV system.

You can print and carry the confirmation email in your vehicle as proof of renewal, if needed.