

**Fireman's Fund Insurance Company
(American Automobile Insurance Company)
Policyholder Billing Information**

You will receive a copy of your premium invoice directly from Fireman's Fund and payment should be made by the due date indicated on the billing statement. If payment is not received by the due date, you will receive a Notice of Cancellation for Non-payment directly from Fireman's Fund. ***Please be advised: it generally takes 30 days from receipt of your policy form for a bill/invoice to be generated by Fireman's Fund.***

If you desire to make payment prior to receipt of the FFIC bill you can do so by sending payment to the below address. Please be sure to indicate your policy number on the check. Additionally, payment may be made over the phone using the 1-800 number referenced below.

Billing Address for standard mail:
Fireman's Fund Insurance Company
Po Box 352
ATTEN: Direct Bill Cashier
Minneapolis, Minnesota 55440-0352
800-527-5787

Billing Address for Overnight/ Express payments:
Fireman's Fund Insurance Company
5901 Golden Hills Drive
Attn: Direct Bill- bldg. B, 1st floor
Minneapolis, MN 55416

To follow up on receipt of payments or general billing inquiries you can contact FFIC's Direct Bill Center at 800 527 5787 or you can send an electronic request to directbill@ffic.com. The Customer Service Representative will need a policy number to reference your account.